



How are we going to materialize HOH Vision, Mission, Objectives towards better quality?

Our plans, policies, procedures, protocol, and practices must be guided by the JCIA set of standards and its measurable elements for us to provide safe and effective quality care to our residents.

What are the JCIA standards for Long Term Care?

A. Resident Centered Standards

1. International Patient Safety Goals (IPSG)

- ◆ Identify resident correctly.
- ◆ Improve effective communication.
- ◆ Improve the safety of high-alert medications.
- ◆ Ensure correct site, correct procedure, and correct resident surgery.
- ◆ Reduce the risk of health care associated infections.
- ◆ Reduce the risk of resident harm resulting from falls.

2. Resident Access and Assessment (RAA)

3. Residents Rights and Responsibilities (RRR)

4. Resident Care and Continuity of Care (RCC)

5. Resident Medication Management (RMM)

6. Resident and Family Education (RFE)

B. Health Care Organization management Standards

1. Improvement in Quality and Resident Safety

2. Infection Prevention and Control (IPC)

3. Management and Safety of the Environment (MSE)

4. Staff Qualifications and Education (SQE)

5. Governance and Leadership (GAL)

6. Communication and Information Management (CIM)